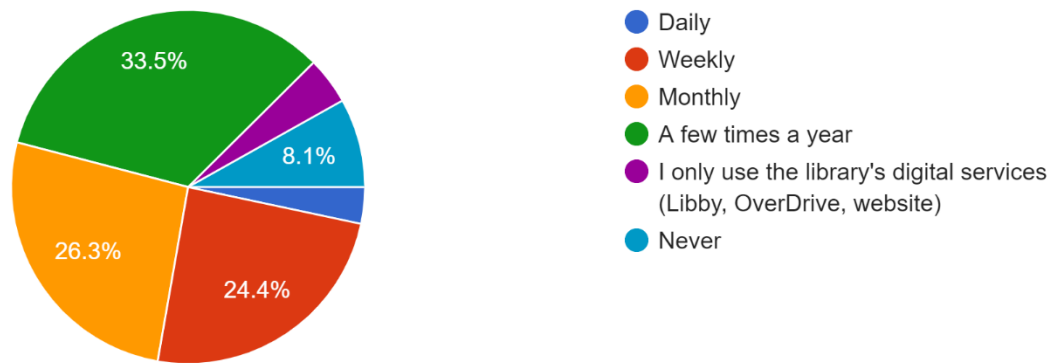


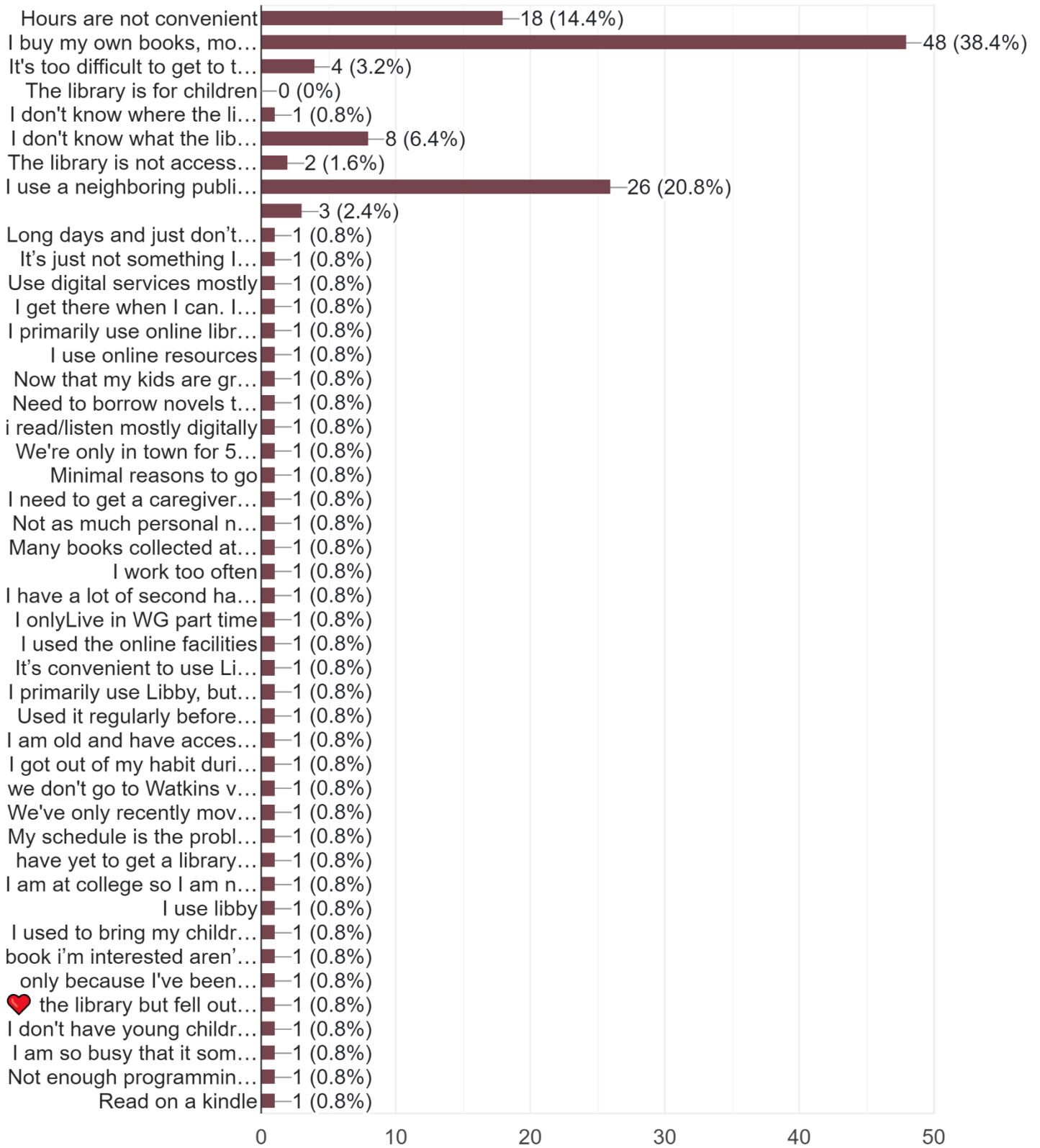
On average, how often do you or your family visit the Watkins Glen Public Library?

209 responses



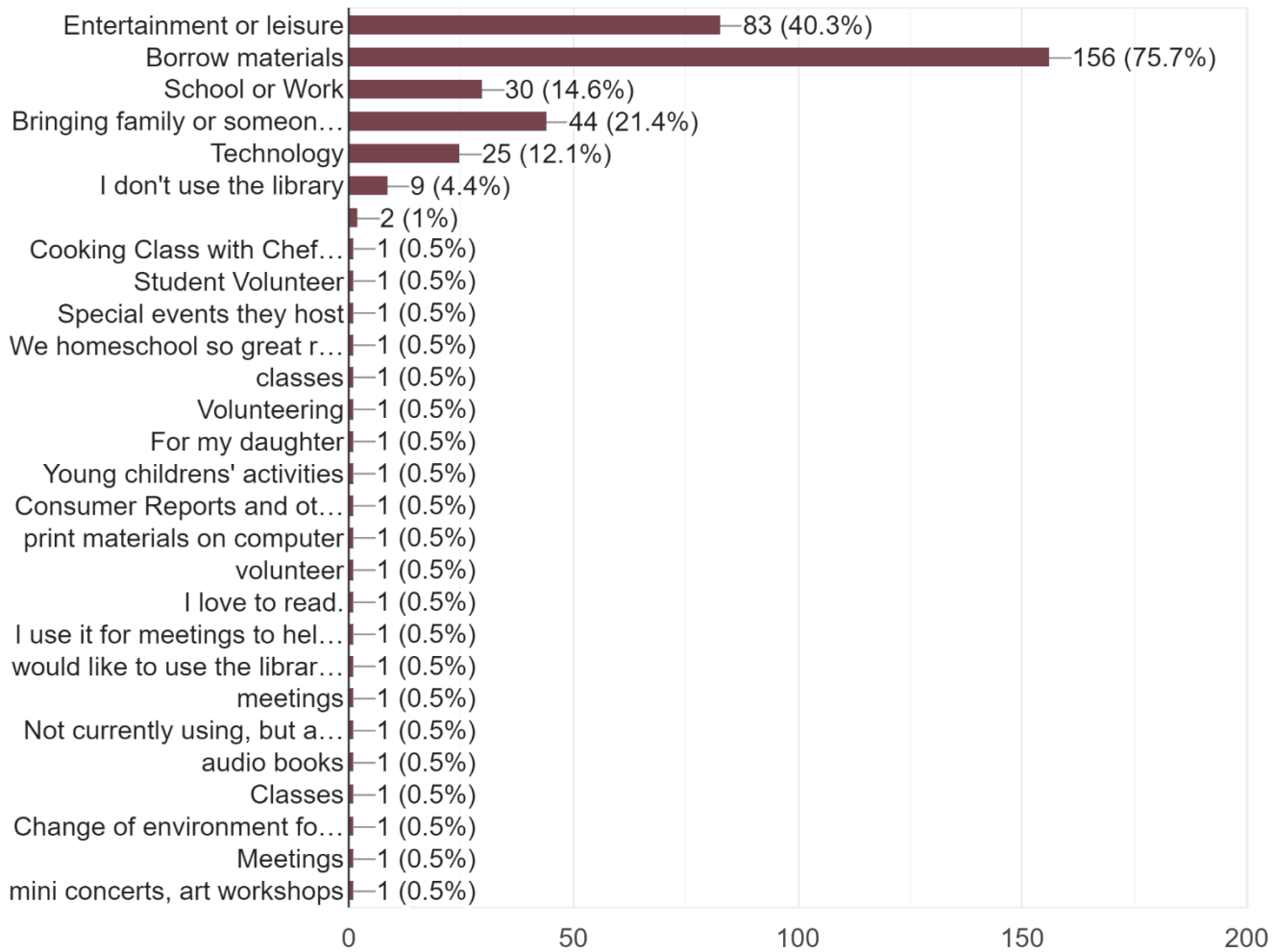
If you don't use the library regularly, why not? Select all that apply.

125 responses



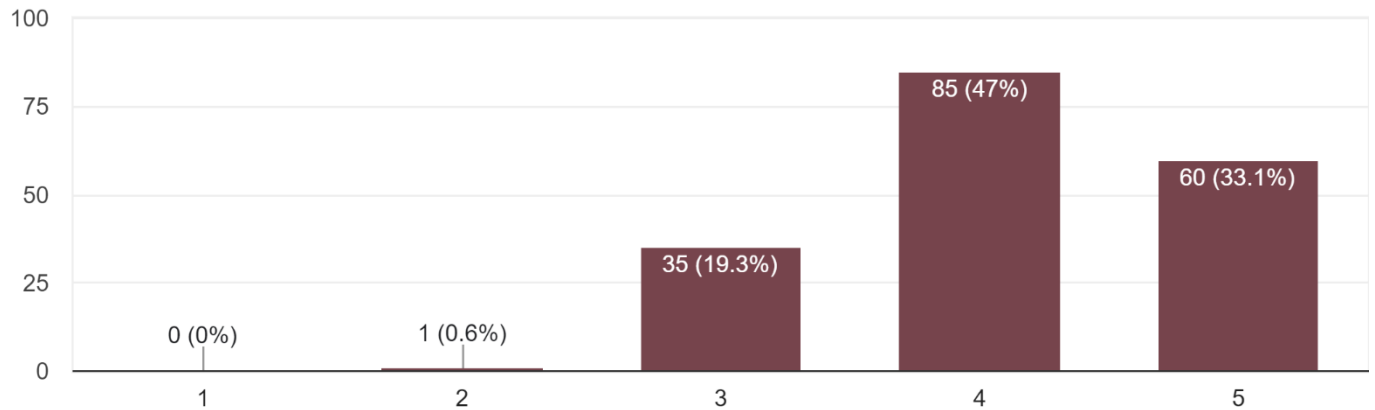
Why do you primarily use the library? Select all that apply.

206 responses



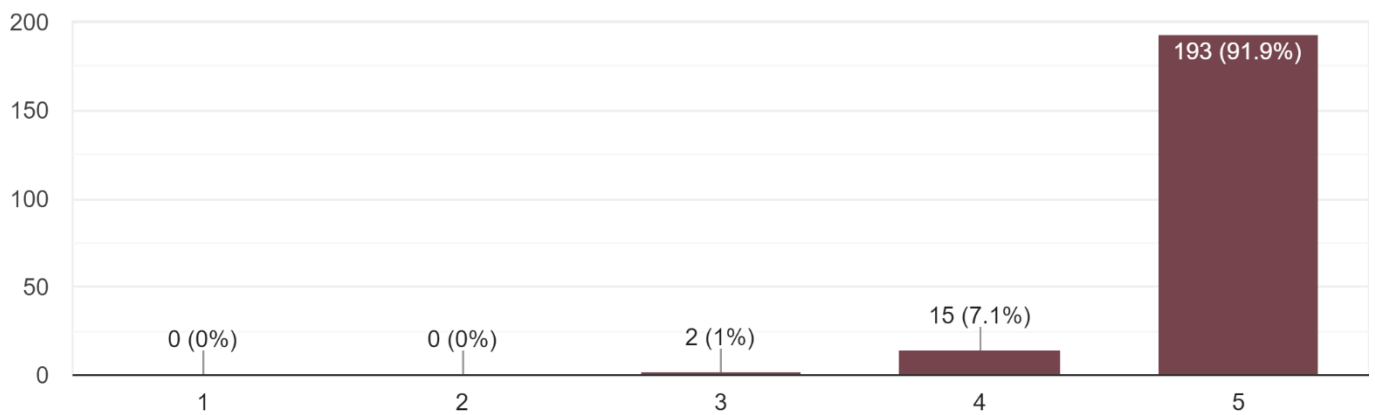
How well has the library kept up with new technology?

181 responses



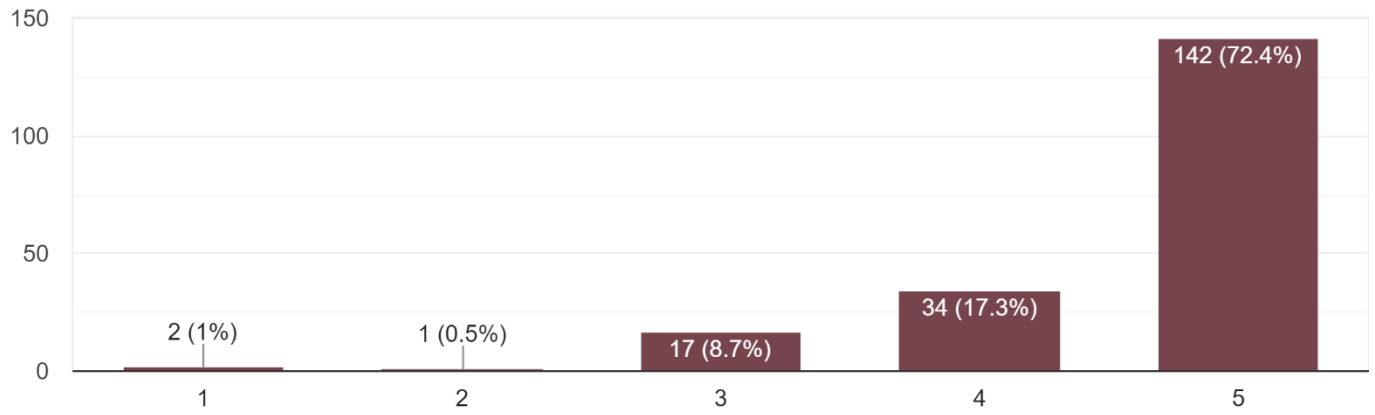
The Watkins Glen Public Library is important to the local community.

210 responses



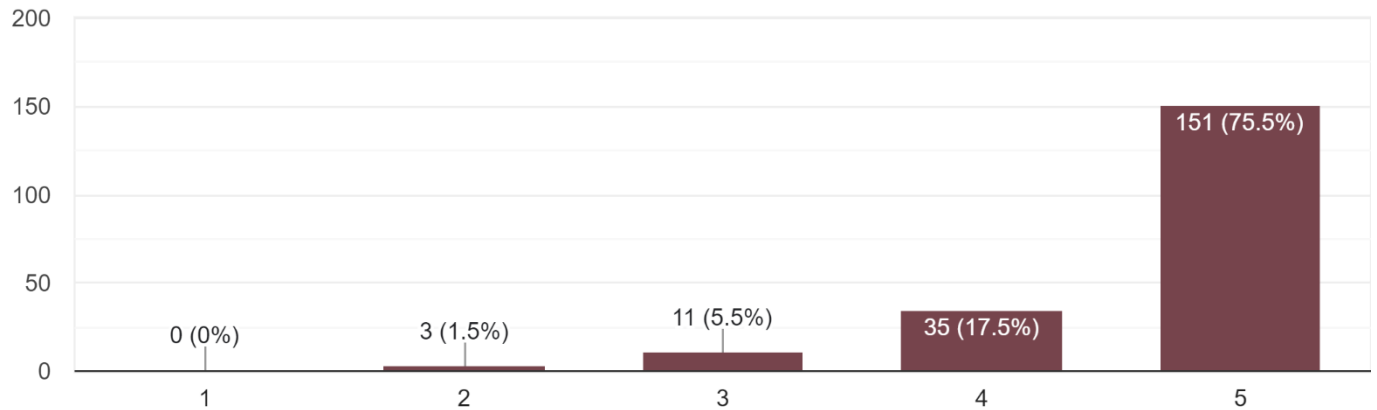
The library helps me find information I can trust.

196 responses



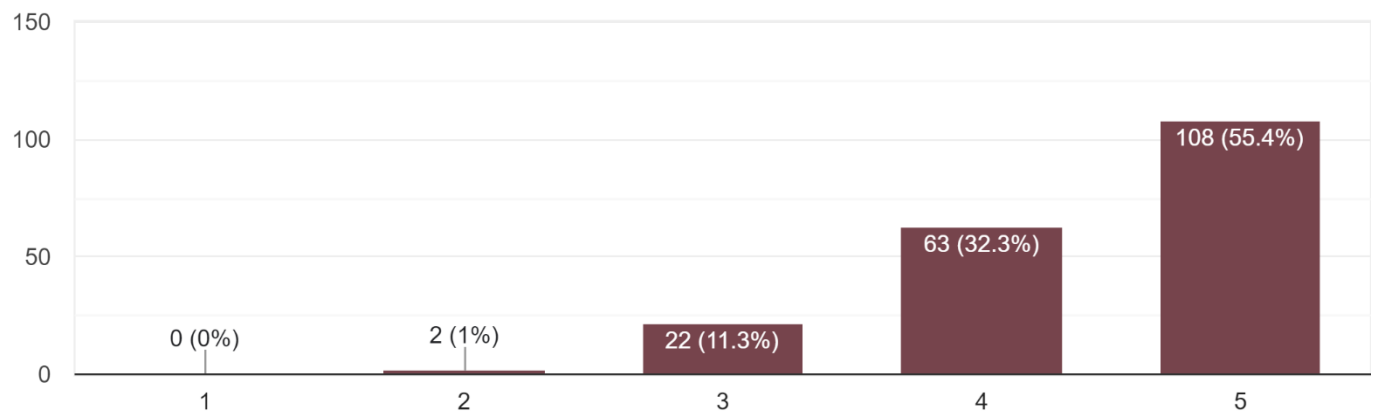
The library enriches my/my family's quality of life.

200 responses



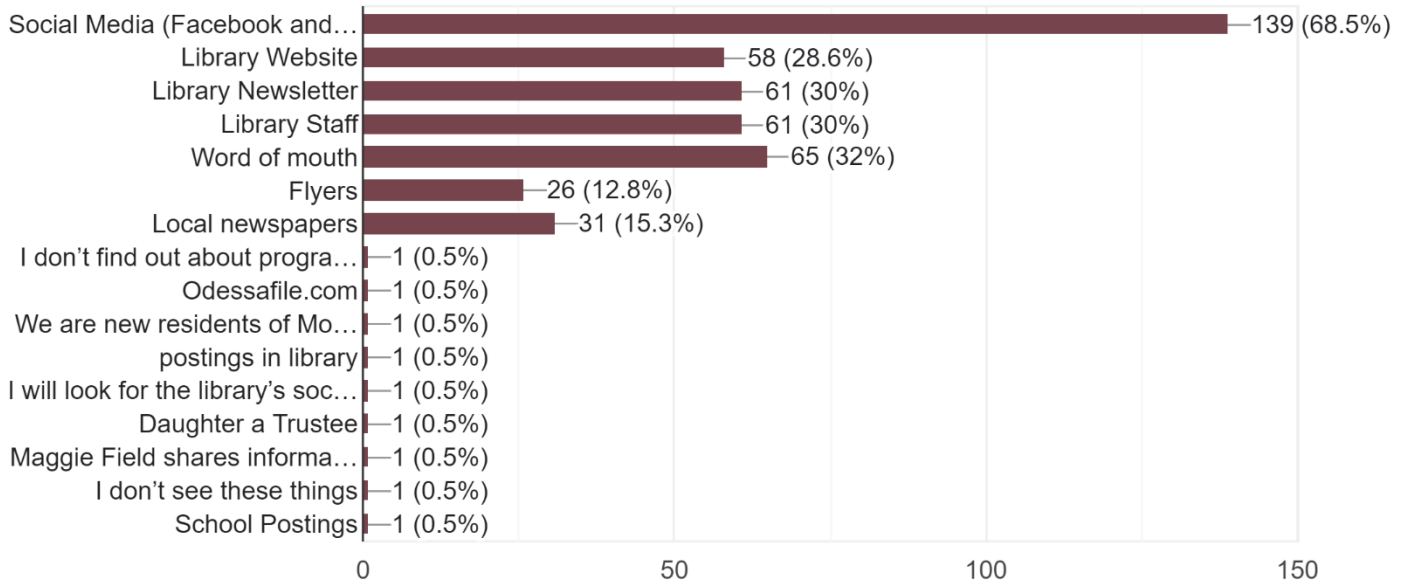
I can find the resources I need at the Watkins Glen Public Library.

195 responses

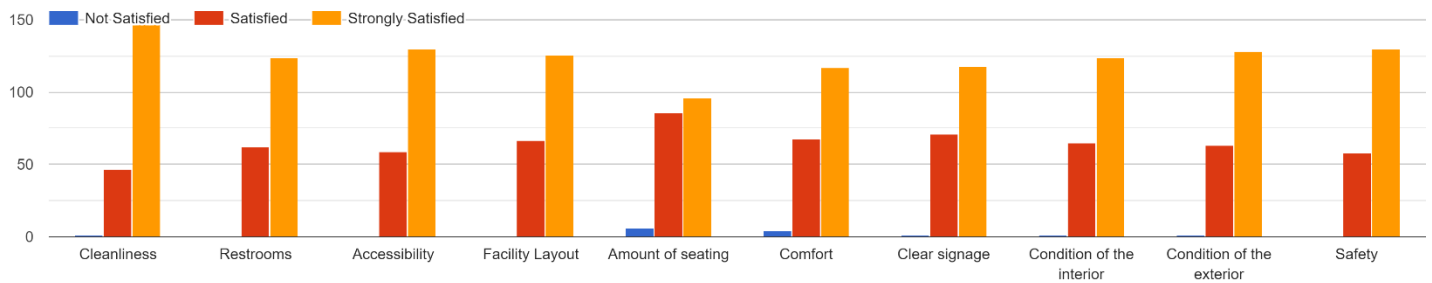


How do you find out about library programs and events? Check all that apply.

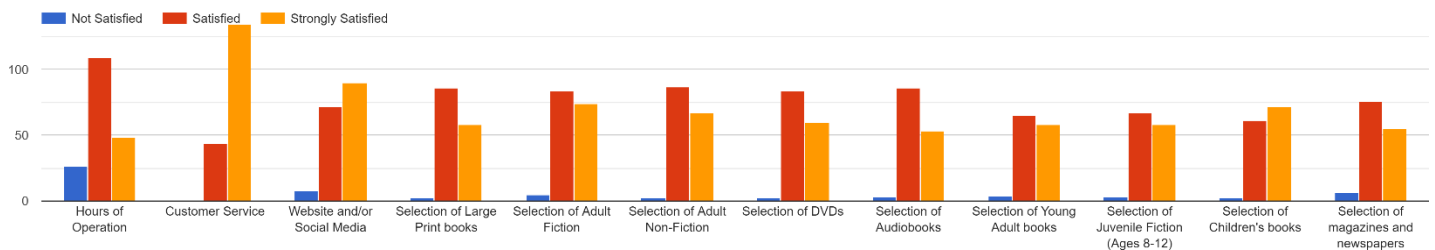
203 responses



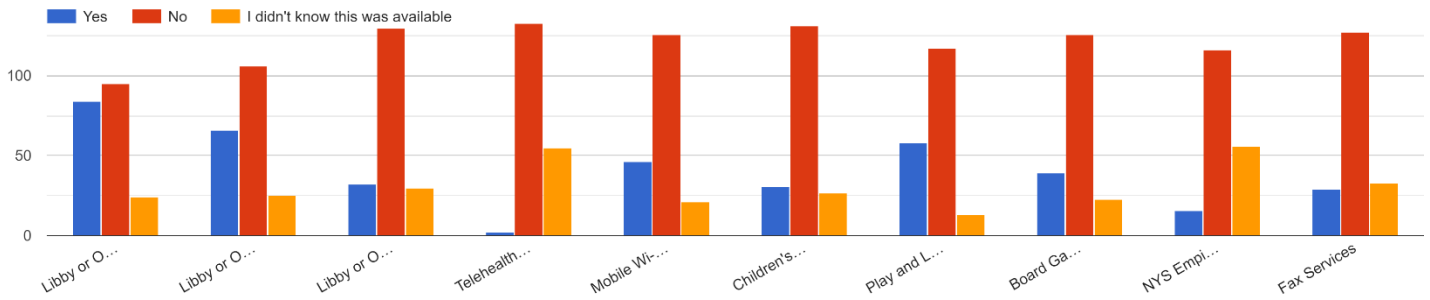
How satisfied are you with the overall physical condition of the library?



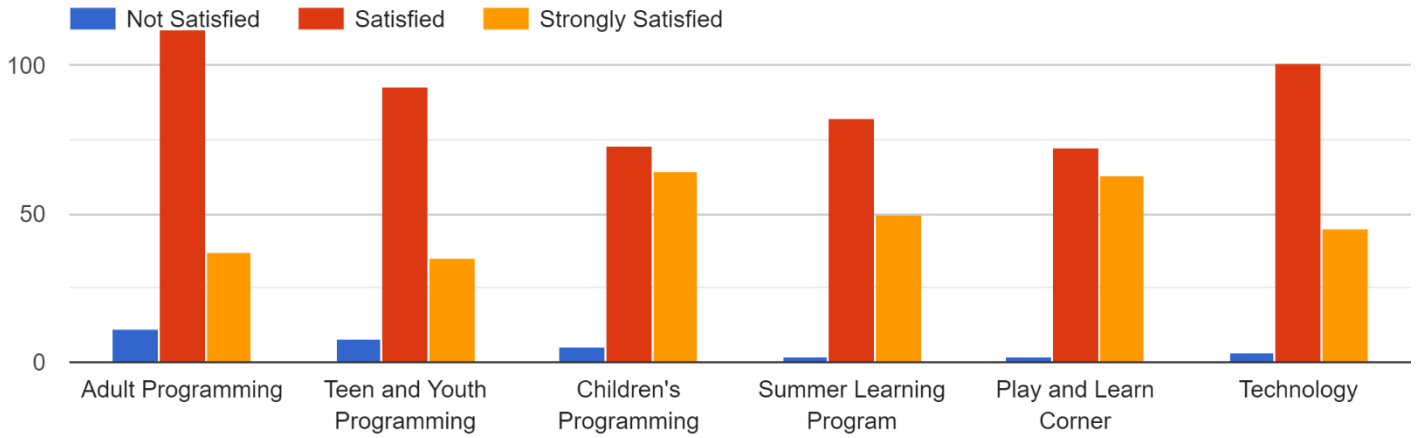
How satisfied are you with the library's...



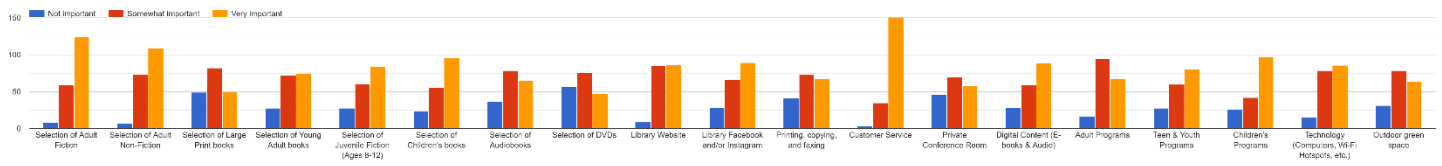
Have you used...



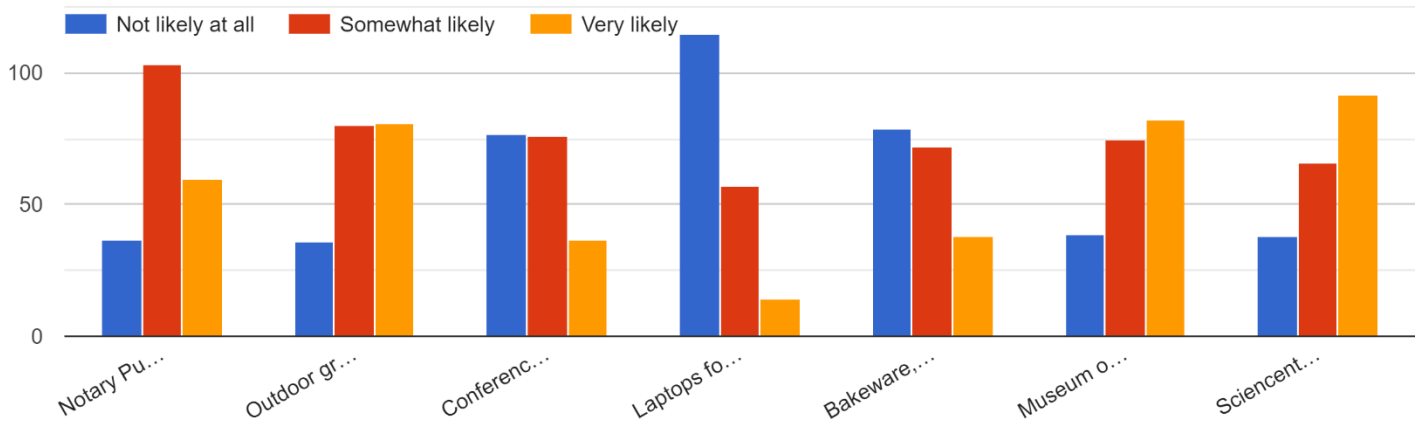
How satisfied are you with the library's...



How important are the following library services to you?

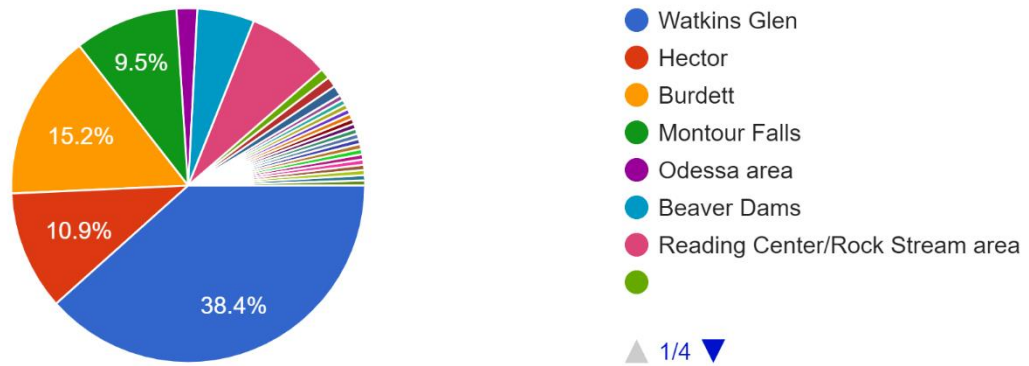


If the library offered the following services, how likely would you be to use them?



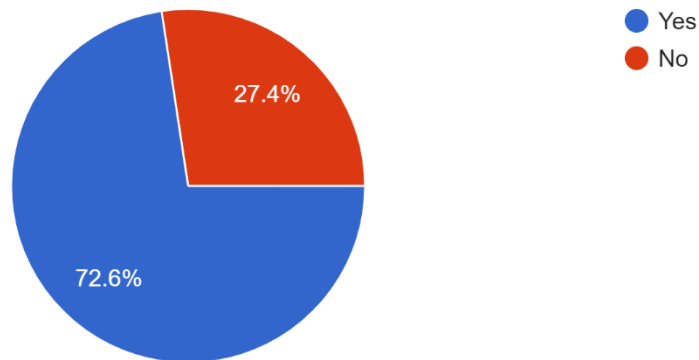
What part of the community do you reside in? If "Other" please enter your zip code.

211 responses



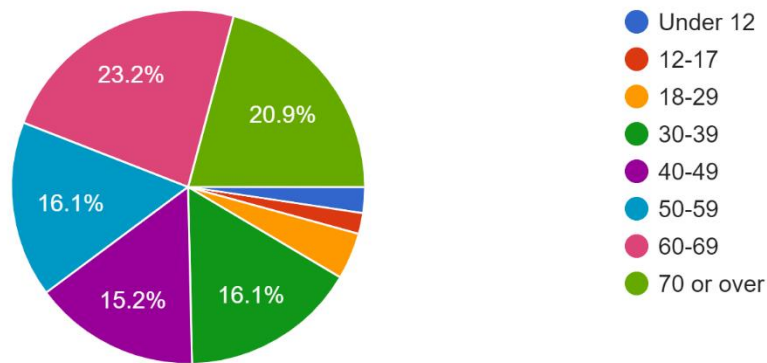
Do you live in the Watkins Glen Central School District?

208 responses



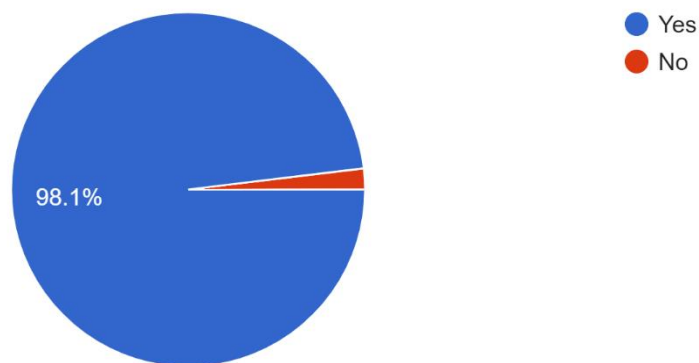
What is your age group?

211 responses



Do you have Internet access at home?

209 responses



Do you have any additional comments or suggestions?

No

Kelly Povero is awesome

Kelly is the best

Would likely use more during open hours on Sundays.

I recently saw a library where they borrowed tools and items that ppl might need but not necessarily have, what a cool idea. Also, I'd loved to see more updated leveled readers for kids K-2, and some more math games for the kits like Multiplication Slam and Multiplication swat. Love the kit ideas. Hours until 6 would be nice. Also, the kids art program is neat but I wish it went a little longer or started a tad later for parents who are working. I loved the summer program and the new updates for kids toy etc. When the race Museum moves, it'd be neat to have an art area that was themed monthly similar to what they are doing with the Rockwell Art Lab.

IT WOULD BE NICE TO HAVE THE LIBRARY OPEN 9 TO 5. 1100 IS JUST TOO LATE IN THE DAY. EVE HOURS NOT IMPORTANT FOR US. We need more shelf space; hopefully the motor racing people will move out so we can expand.

I love this library and always look forward to going there and browsing.

Kelly, you're doing such a good job! I'm so proud of you!!

I wish there were more hours convenient for people that work all week. It's tough for us to get there weekdays, and all of the fun children programs are during the week at times when my preschooler cannot attend, or I can't get there to bring my child for them. I wish there were open hours on Sunday and extended hours Saturday. Additionally I would love if there were discounted tickets available for the museum of earth and sciencenter. That being said, thank you for all you do!!

I live near Trumansburg, so when I go to the library, that's where I go. But I'd go to Watkins or other libraries for special events, talks, workshops, arts or crafts hands-on events, and so on. (Events for adults or older teens, not young children)

Would love to see weekend story times so that working parents can attend

The summer reading program is wonderful

I enjoy the child programming that's been advertised on social media. I would like to see games to 'take out'.

Just started using library again

I would love to see an expanded 8-12 age non graphic novel section. I had to inter library borrow lots to fit the needs of my growing reader.

We love our librarians!

I miss having Sunday afternoon library hours. I LOVE all your selections for middle grade, thank you! Large print are important to the elderly population. I use Libby a lot because it's easier for me to use my Kindle app to read. I like the idea of having unconventional things for checkout. I might have been missing this if it's been offered, but just thought about the possibility for having more sensory activities for kids (young to middle elementary).

Would like an OWL in your conference room, to do hybrid book club meetings.

No, I am usually satisfied

I just retired, so may use the facility more. I am a big believer in the importance of books for children and ensuring they have a strong base to build off of.

Thank you! We love the library!

Most important programing is for kids, and mine are grown and gone. I have been disappointed by when trying to access ebooks on Libby which would be my biggest use but never found what I was looking for.

My very first visit to this WG.library, I was very impressed with the staff working there. How very helpful, knowledgeable, & pleasant they were. And wonderful in helping me to receive my first library card. Very quick in helping me find the book I needed. Only wish it was larger to hold more books of non-fiction & fiction. But would definitely give them a 10 star rating. Thank You

I think the library does a wonderful job serving the community.

It is an excellent library!

I answered on my personal usage but my grandkids use the library and I will encourage their parents to fill out your survey

Mornin hours

I am a teacher so love coming in to get books for my classroom as well as for myself! Nice to see lots of activities for the community!

The library staff are amazing, very knowledgeable, friendly and polite!

Keep up the excellent service.

I haven't come to the library very much since Covid. A friend of mine has been giving me books that she buys. I enjoy your programs for young children, I bring my granddaughter (3 years old). I believe the library is a very important part of our community! Thank you for all you do!

We are so lucky to have a library with so many advantages. It's near the schools and in the center of town. It's a great benefit to the town! Thank you to all who make this a wonderful Place. Keep Advertising all of your outreach programs and special events. People need to know! My daughter worked at the Corning library in the children's room, and I was amazed at how active they were in the community. She now lives in WG! Thanks again! Cindy Watson, retired teacher and librarian.

We love all the libraries in our region and Watkins Glen Library is a nice spot to visit with small children especially in the winter!

The selection is great for the size of Watkins Glen.

Staff are kind, friendly, and inclusive.

The library is wonderful, an epicenter of fun, activities, and reading for my whole family

I've only used the WG library a handful of times but I've appreciated it and continue to support

We have the best library and it's up to the community to make sure we do not lose it.

Opens to late for me

The library staff is exceptionally cordial and competent, patient, accessible., willing to go the extra mile to help.

The atmosphere in the library is subdued, as it is appropriate for a library. If additional services can be added and carried out with this kind of efficiency, I'm all for it. It is a potential venue for greater cultural growth in the community.

I am interested in Hoopla and Freegal.

Don't really come anymore since you did away with evening hours.

I was so disappointed when the library no long was a participating library with Freegal Music. Please bring back Freegal.

I'm interested in attending programs about the Finger Lakes history and climate science. We have a toddler grandson and am interested in programs for him now and as he grows up.

The real success of the WGPL is the outstanding Director,, Staff and Volunteers. The Library provide strong support and leadership.

The library is such an asset to any community. Glad that you are taking this survey to better serve our community.

this is a beautiful building

Keep buying adult fiction with popular authors and newly published authors.

selection of large print books....not important to me but definitely important to have

I would like it if there was tween and teens read to kids program. It would be nice to have a tween and teen computer.

We intend to visit the library soon. I also would be interested in helping with library book sales.

Exterior of library needs attention. Exterior doors need sanding & refinishing. Trim eventually will need painting.

Parking lot needs sealing and repairs

Wonderful staff!

I do visit the library a few times a year but the question did not let me answer both, and I use the digital every day. I loved the seed library! Thanks! I don't see enough of your programs advertised on Facebook like I see the Hector ones. You have much better hours than Hector. Your volunteers are wonderful!

We are so fortunate to have such excellent library services in our community.

It would be great if the library could expand into the next door space. Shelves are tight!! We would also enjoy a bigger space dedicated to teenagers that had some fun furniture and more workspace. This library is so wonderful and we have been using for many years. It is nice to see it continue to grow. Would like a larger graphic novel selection for kids and more seating for adults in the children's room for when there are groups or families playing. Also if you expand, it would be nice to have a bigger area to hold programs. We loved Summer reading program but it was hard to fit everybody both inside and outside. Thank you for all you do!

I love the Watkins Glen Public Library! I think the layout could be "updated" to reflect a teen space and maybe a space with coffee/tea available for library guests. I would like to see the Adult Fiction and Non-Fiction NEW Books displayed together on a taller shelf - eye level vs. low shelf.

All services are important to me because I think it's important to have these resources available to people in our community to increase access to materials that aid learning and affordable, positive family entertainment, and technology for all people but especially those with limited access. I love that technology resources are available for use by those who might not have the access. I value the clean, quiet, and safe space families have to do

work and read for free. I very much value the time spent with my children there and wish we continued using these services all the way through their teen years. I remember borrowing tickets to a museum and thought that was an amazing resource offered by the library. My children remember those trips fondly. I will look into more ways to get involved and take advantage of the resources again. I wasn't aware of all the services available today and haven't used them in so long that I skipped some questions because my responses wouldn't be based on current experiences. Thank you for all you do for our children and community!!

Some of the questions were not relevant to me, because I've been out of town/out of the country a lot. Overall, I love this library and the friendly staff !

Interested in Library opening by 10:00

Although I do not utilize the library very much myself, I do think you play an important role in providing our community with reading materials and internet access.

Evening hours are helpful for families- Thank you!!

Many of the items I was asked to reflect on were not items I had used at the library because our family is blessed with resources that others might not be. Just because I responded that we don't use those resources does not mean I don't feel they are necessary for others in our community.

NA

I love our public library. I enjoy hanging student art most years in the library and hearing all the wonderful comments about the display.

Thank you for all you do.

more cultural programming, senior programming, possibly in late afternoon

I've loved to visit the WG Public Library. The staff are friendly and efficient. Love to see this library upgrade every possible way to serve this community.

Make a garden by community Donate vegetables or make dinner for community or use for cooking classes and make a dinner night using garden grown or food from food pantries and banks Feed people!

A water fountain or cooler would be great

Best library in the area by far! Amazing staff, great atmosphere, easy to use catalog and website and wonderful selection of books. Thank you so much for all you do!!!!

I appreciate all you do. Keep up the good work! Starcat and STLS inter-library loan are very valuable resources. I used the library a lot when my kids were younger, but now they are grown. I loved the library and all that it offered. I used it for homeschool groups when my daughter was homeschooled in Elementary for a few years and have also been a volunteer. I haven't used it as much since the pandemic and not being a volunteer anymore.

There have been times I am in town in the morning and have wished the library was open ...also I have to avoid picking up books from sometimes as early as 1;30 to 3 on school days because elementary parents have taken all the library parking spotsit has gotten REALLY inconvenient ...so that's not an issue of hours....you are open but not accessible

When school is getting out parking is difficult due to child pickup

Would you be willing to participate in a small focus group to discuss the library's future? Discussions will take place in-person or on Zoom. If yes, please leave your name and contact information.

Thank you so much for taking our survey! Your input is valuable to the entire community.

(Contact emails removed for privacy)